DELTA DENTAL®

Are you using the Dental Office Toolkit?

Purpose-built to streamline administrative tasks and improve overall efficiency within your practice, Delta Dental of Michigan, Ohio, and Indiana's Dental Office Toolkit™ (DOT) is the MVP of the dental office.

Online claims submission

The Dental Office Toolkit offers convenient online claims submission, eliminating the need for manual paperwork. Submitting claims swiftly leads to faster processing times and improved cash flow while reducing administrative burden.

Real-time claim status

Dental offices gain access to real-time claim status updates, enabling them to track the progress of claims effortlessly. Instant feedback on claim status minimizes uncertainty and facilitates better financial planning for practices.

Eligibility verification

The Toolkit offers eligibility verification functionalities, allowing dental offices to verify patients' coverage prior to treatment. Verification of eligibility helps prevent claim denials and ensures patients are aware of their coverage, reducing confusion and billing issues.

Fast, powerful tools

An array of tools is available in the Toolkit including a prior authorization system, procedure code search, fast and simple member search and the ability to get a member's complete dental history across all dental offices.

Electronic Funds Transfer (EFT)

The Dental Office Toolkit facilitates electronic funds transfer, allowing dental offices to receive payments directly into their designated bank accounts. This eliminates the need for manual check processing, accelerates payment cycles and improves cash flow management.

Pre-treatment estimates

Dental providers can request pre-treatment estimates and prior authorizations through the Toolkit. Patients benefit from the transparency regarding treatment costs, enabling informed decision-making and reducing unexpected expenses.

Claims attachments

The Toolkit streamlines the process of attaching images to a new claim submission form, reducing both time for providers and Delta Dental staff who currently receive the physical images.

Provider training resources

Delta Dental provides comprehensive training resources within the Toolkit, including tutorials, webinars and documentation designed to train staff and maximize the efficiency and effectiveness of the Toolkit's features.

Mobile accessibility

The Dental Office Toolkit website can be viewed on a mobile device, allowing dental providers to manage administrative tasks on-the-go. This enhances flexibility, efficiency and convenience.

Dental Office Toolkit (DOT)
TOP TIPS

1 ## JUST BROWSING

The latest version of DOT requires the use of the latest versions of Google Chrome and Adobe Acrobat Reader. Both programs can be downloaded free and will ensure the best possible experience when using DOT.

2 ## ATTACH SECURELY

When submitting claims, the latest version of DOT allows for attachments to be included. You can upload attachments in the following formats: PNG, JPEG, TIFF, GIF, PDF. Word documents cannot be uploaded, but you can easily convert a Word document to PDF format.

3 ## WHAT'S IN A NAME?

When registering an account, a one-time passcode will be sent to the email address on file for you with Delta Dental. Once you've received your passcode, you must use a first and last name that is unique to the username you have chosen. For example, if ABC Dental with TIN 123456789 has usernames 'jsmith' and 'jsmith1', the system will require a unique first name and last name for each username (ex: first name: John, last name: Smith and first name: John, last name: Smith1). 3 FLI-6740 v1 Delta Dental of Michigan, Ohio, and Indiana C3 6/24 Tutorials and FAQs can be found by scanning the QR code or visit **https://www.deltadentalmi.com/DOT**.

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