



Referrals 101

So you've received a dental referral, now what?

Use this checklist when you receive a dental referral:

- Understand the procedure you're being referred for.
- Call the specialist or visit www.deltadental.com/findadentist to determine if the specialist participates with your Delta Dental plan or to find other specialists in your network.
- Request a pre-treatment estimate from the specialist to verify any out-of-pocket cost.
- Schedule an appointment!



Common questions about referrals

Why am I being referred to a specialist?

This is a question that can only be answered by your dentist. They can provide information on what procedure they're recommending and why another provider is necessary for it.

Is my referral in-network?

Not necessarily. Your dentist will refer you to a known specialist or associate but that doesn't mean they verified the referred provider is participating with your dental plan.

Does seeing a specialist on referral cost more?

Your out-of-pocket cost will depend on your dental benefits plan and if the specialist is in-network. Choosing an in-network provider, will often save you money and maximize the value provided by your Delta Dental plan.

Do I have to visit the specialist my dentist recommended?

No. You may schedule an appointment with the specialist you have been referred to, or any other in-network specialists that participate with Delta Dental. Visit www.memberportal.com or www.deltadental.com/findadentist to find an in-network provider. Using an in-network provider often saves you money and will maximize the value provided by your plan.

For more information about the types of specialists you may be referred to, visit your state's Delta Dental Referrals 101 pages here:

Michigan: www.deltadentalmi.com/referrals



Delta Dental of Michigan

